



Key areas to address		LCJBs	Police	Local Authorities	Courts	Defence	Probation	Prison	Voluntary sector
Demand	D12	The scale and nature of demand from victims and witnesses for post-court support is quantified and used to inform service planning	✓				✓		
Culture	C8*	Victims are provided with a consistent opportunity to express their views, for example, through victim personal statements		✓			✓		
	C9*	Joint user surveys monitor and report that victims and witnesses feel that their contribution is valued as they pass through the CJS	✓	✓	✓		✓		
Accountability	A7*	Agencies work together through MAPPA to identify and manage the risks posed to victims and witnesses		✓	✓		✓	✓	
	A8	Early notification of the impending release of offenders with a history of intimidation is provided to the relevant local agencies, who follow this up with victims and witnesses where necessary		✓	✓		✓	✓	
Information	I12	An agreed protocol ensures efficient handover of victim information from police to probation victim liaison staff		✓			✓		
	I13	An agreed protocol ensures that victims are provided with accurate and timely information about an offender's impending release from custody		✓			✓	✓	
Support	S14	Probation services have adopted the recommendations around victim support made in the 2003 HMIP thematic inspection report <i>Valuing the Victim</i>					✓		
Resources	R9	CJS agencies and LSPs work together to expand the provision of post-court support to victims and witnesses	✓		✓		✓		✓