



Key areas to address		LCJBs	CDRPs	Police	Local authorities	Voluntary sector
Demand	D1	Initial demand for services from victims and witnesses is quantified, understood and used to inform service planning			✓	
	D2	The volume and type of non-crime reports are monitored and agreed protocols are used to refer reports to the appropriate agency			✓	✓
	D3	The principles of the police National Intelligence Model are used to analyse, task and respond to incidents of disorderly and antisocial behaviour		✓	✓	✓
	D4	To better meet the demand for services from victims and witnesses, agencies work together to improve methods for incident reporting	✓	✓	✓	✓
Culture	C1	Each agency has a champion who is responsible and accountable for leading development and implementation of a victim/witness user-focus across the CJS	✓			
Accountability	A1	Local CDRP strategies include plans for identifying, responding to and reducing incidents of disorderly and antisocial behaviour		✓		
	A2	Links between local agencies and partnerships are strong and support significant collaboration	✓	✓		
Information	I1*	The public is provided with timely and accurate information about the local CJS, which is improving confidence and increasing the quality and number of incident reports	✓		✓	
	I2*	Communication between agencies and victims/witnesses is effective in ensuring that individuals are fully aware of the options open to them at each stage of the process	✓			✓
Support	S1	Local arrangements to deal with antisocial behaviour are proactive, responsive and are demonstrably improving the quality of life of local people		✓	✓	✓
	S2	Particularly vulnerable individuals and communities receive better support through targeted enforcement action on those who perpetrate intimidating behaviour		✓	✓	✓
	S3*	To meet the needs of different groups of victims and witnesses in engaging with the CJS, there is easy access to a range of support services	✓	✓	✓	✓
Resources	R1	Effective co-ordination of resources (including projects funded by Area Based Initiatives) is delivering improved services to victims and witnesses	✓	✓		
	R2	Police and local authorities target resources at the most deprived communities, where rates of victim/witness engagement with the CJS are also low		✓	✓	✓
	R3	Methods for handling victim/witness reports are effective and make best use of opportunities for facility and resource sharing between agencies	✓	✓	✓	✓