

Response to inspection report

East North East Homes Leeds - Leeds City Council

ALMO Re-inspection

Introduction

This response has been prepared by East North East Homes Leeds following an inspection carried out by the Audit Commission's Housing Inspectorate. Inspected bodies are asked to prepare responses to the Inspectorate's reports which set out how the report's recommendations will be met and how services to users will be improved following the inspection. The Commission has editorial control over the content of the responses of inspected bodies.

Response

East North East Homes Leeds (ENEHL) is pleased that the Audit Commission Housing Inspectorate has recognised the improvement that has resulted from the hard work of the team on their recommendations from the September 2008 inspection. That hard work has been recognised in the outcome of the latest inspection carried out in October 2009 and the view of the Inspection Team that the services we provide have now improved to a 'Good/Two Star' level with 'Promising Prospects' for further improvement.

We were obviously disappointed with the result of our Inspection in 2008 where we were assessed as providing a 'Fair/One Star' service. However we recognised the areas that we needed to improve, and in the relatively short space of time since then, all of the team has worked hard on the Inspectors recommendations in order to improve the weaker areas.

We know that we still have work to do though and together with the Council we will address the latest recommendations and continue to develop good practice and improve our services for the benefit of residents in our area.